

**AUTOLOGOUS SERUM EYE DROPS**  
**ORDERING AND PICK UP INSTRUCTIONS**

**1. Order/Prescription**

- Only the medical staff of Hospitals within the Mount Sinai Health Group may order autologous serum eye drops to be picked up at the New York Eye and Ear Infirmary.
- The ordering physician must fax a New York Blood Center prescription to the New York Blood Center (NYBC) as per their instructions.

**2. Appointment**

- After the prescription form is faxed, the patient should call the **NYBC** appointment line and request a serum eye drop appointment as per instructions.

**3. Pick Up**

- The ordering physician must complete a “Request for Release of Autologous Serum Eye Drops Form” and fax it to the **NYEE** Laboratory for EACH ASED order. Refills will not be accepted by NYEE.
- The NYBC will call the patient when the eye drops are ready. At that time, the patient will schedule a day to pick up the ASED at the NYEE Laboratory. The hours of operation for eye drop pick up is 10 am to 4 pm Monday-Thursday.
- On the scheduled day for pick up, the patient must come **IN PERSON** to:  
**New York Eye and Ear Infirmary**  
**Department of Pathology and Laboratory Medicine**  
**310 East 14<sup>th</sup> Street, 3<sup>rd</sup> Floor North Building**  
**New York, NY 10003**
- The patient must bring a government issued picture ID with the same Name and DOB that you used when donating blood at NYBC.
- If the ASED are not picked up by 4 pm on the scheduled delivery date, the eye drops will be returned to the NYBC another delivery date must be scheduled.

**4. Instructions for Use**

- THESE DROPS ARE PREPARED BY THE NEW YORK BLOOD CENTER
- PLEASE REFER YOUR PATIENT TO THE INSTRUCTIONS PROVIDED BY THE NYBC
- PATIENTS MUST CONTACT THEIR OPHTHALMOLOGIST FOR ALL CLINICAL QUESTIONS